

30 day money back guarantee

Satisfaction Guaranteed!

We are committed to selling every customer the holiday home and location that is right for them. If for whatever reason, this should not be the case and you fail to fall in love with your new lifestyle, we now offer a 30 day money back guarantee.

Love us
or get
your money
back



Terms and Conditions

The money back guarantee is available to all new and existing customers who purchase a new or used Holiday Home.

Where the Customer chooses to cancel the purchase of a new Caravan within 30 days of the date of the Agreement to Purchase a Caravan, the Park Owner will refund to the Customer all monies paid by the Customer to the Park Owner less i) any amounts due for damages or breakages (to either the Caravan or other parts of the park) and ii) the sum of £500 (which shall represent the value to the

Customer of having had access to the Caravan since the date of the Agreement together with administrative and other costs of the Park Owner in cancelling the transaction).

Requests for cancellation must be put in writing and addressed to the General Manager of the holiday park where the Caravan is sited; the date of cancellation shall be the date the written request is received by the General Manager (which, where the request is posted 1st class guaranteed delivery shall be deemed to be

the first working day after the date of posting). You are recommended to post your request by 1st class guaranteed delivery; we can accept no liability for any losses you may incur where we fail to receive your request within the 30 day limit for any reason.

Your statutory rights are not affected