

5 YEAR HOLIDAY HOME WARRANTY TERMS & CONDITIONS

WHAT IS NOT COVERED:

- Wear and tear or depreciation consistent with the age and usage of your Holiday Home;
- Damage whilst your Holiday Home is sublet
- Deterioration caused by neglect or failure to carry out normal or specific maintenance including but not limited to a drain down of your Holiday Home;
- Defects due to condensation, damp, mildew, fungus, dry rot, corrosion, leakage or ingress of water (other than through permanently sealed seams or joints);
- Components which are not part of the manufacturer's standard specification or anything caused by alterations to your Holiday Home after the handover date;
- A cost/expense greater than that necessary to carry out the repair of a defect;
- After the 1st years cover, damage which is purely cosmetic, such as minor cracking which does not impair the structural stability or weather tightness of your Holiday Home or which only effects decorations;
- Faults attributable to the incidence of insurable events, eg: fire, storm, tempest, impact, burglary or attempted burglary, aircraft, explosion and other perils or to acts of God, freak weather conditions, malicious damage, war, riot, civil commotion and the like;
- Any defect attributable to the transport of the Holiday Home from factory to park or intermediate location or to any subsequent transportation, location or relocation;
- Transfer of Ownership - the warranty starts from the date of the handover and is not transferable.

*Bourne Leisure has agreements in place with your Holiday Home manufacturers to fix/repair or replace certain elements included in the Holiday Home warranty on their behalf. This may involve external contractors or specialists outside of the Bourne Leisure group attending your Holiday Home. In any event all warranty claim repairs must have prior authorisation and be undertaken by a Bourne Leisure approved contractor. We reserve the right to repair or replace at our absolute discretion.

*We cannot guarantee that any replacements will match in colour or pattern and we retain the right to substitute as necessary.

2 YEAR HOLIDAY HOME WARRANTY TERMS & CONDITIONS

WHAT IS NOT COVERED:

- All soft furnishings including but not limited to carpets, seating, light shades, beds, curtains, blinds, mattresses, (these are sold as seen)
- Damage whilst your Holiday Home is sublet
- Wear and tear or depreciation consistent with the age and usage of your Holiday Home;
- Deterioration caused by neglect or failure to carry out normal or specific maintenance including but not limited to a drain down of your Holiday Home;
- Defects due to condensation, damp, mildew, fungus, dry rot, corrosion, leakage or ingress of water (other than through permanently sealed seams or joints);
- Components which are not part of the manufacturer's standard specification or anything caused by alterations to your Holiday Home after the handover date;
- A cost/expense greater than that necessary to carry out the repair of a defect;
- Damage which is purely cosmetic, such as minor cracking which does not impair the structural stability or weather tightness of your Holiday Home or which only effects decorations;
- Faults attributable to the incidence of insurable events, eg: fire, storm, tempest, impact, burglary or attempted burglary, aircraft, explosion and other perils or to acts of God, freak weather conditions, malicious damage, war, riot, civil commotion and the like;
- Transfer of Ownership - the warranty starts from the date of the handover and is not transferable.

*Bourne Leisure has agreements in place with your Holiday Home manufacturers to fix/repair or replace certain elements included in the Holiday Home warranty on their behalf. This may involve external contractors or specialists outside of the Bourne Leisure group attending your Holiday Home. In any event all warranty claim repairs must have prior authorisation and be undertaken by a Bourne Leisure approved contractor. We reserve the right to repair or replace at our absolute discretion.

*Holiday homes are sold subject to any defects that we notify to you and you have signed for and agreed throughout the handover and sale process. PLEASE NOTE, used Holiday Homes are not new and we cannot guarantee that any replacements will match in colour or pattern and we retain the right to substitute as necessary.